Syntegon E-Portal

More than an online shop

Definition

What is the E-Portal?

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Spare parts are just a click away.

Online information and ordering – your customized platform

The E-Portal is the online information and ordering platform for spare parts from Syntegon Technology. The portal includes customer, machine as well as spare part specific data, allowing transparent flow of information and thus simplifying the request and order processes and increasing the efficiency of your spare parts logistics.
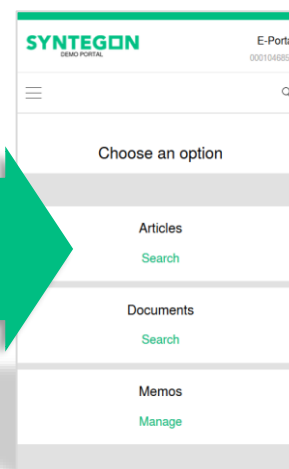
E-Portal Classic

E-Portal Mobile

Access all information and functions in this application and place requests and orders.

Link: https://eportal.syntegon.com/

One access:
Two applications

Use this application directly on the shop floor, search and identify spare parts and store them in memos.

Link: https://eportal.syntegon.com/m

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Functions & application

What can you do with the E-Portal?

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E-Portal Functions

You too can benefit from our basic E-Portal functions and, if you are interested, ask about our extended functions.

Basic functions

Search
Find your machine-specific products including price, availability and delivery time.

E-Service
Get an overview of your previous quotes and orders and use them as a basis for new requests for quotes and orders.

Memo
Capture parts for maintenance, quotes and orders in memos while working on the shop floor.

Technology Management
Keep track of your Syntegon machines and spare parts, including technical updates and follow-up materials.

Basket
Place request for quotes and orders around the clock directly in the E-Portal.

Info Service
Keep your technical documentation up to date, receive notifications about upgrades and request manuals and detailed catalogues.

Extended functions

Interfaces OCI, Ariba and Coupa
Link your purchasing system directly to our E-Portal and transfer the spare parts data to your system using the punch-out basket.

Number Mapping
Provide us with your material numbers for Syntegon spare parts and we will add them to your E-Portal.

Corporate Portal
Get an overview of the E-Portals and machines at your various locations, collect requirements and place your orders centrally.

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Target group

Who is the
E-Portal for?

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Use the E-Portal across departments.

Purchasers

Create requests for quotes or orders directly in the E-Portal based on your colleagues' memos.

Get an overview of your Syntegon machines as well as possible upgrades and obsolescence.

Employees in production control & management

Logistics employees

Keep an eye on the stock levels of your critical spare parts and plan stock replenishment actions in the E-Portal memo.

Machine operators, technicians & mechanics

Search, identify and store important wear and spare parts while performing maintenance work.

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Access

How can you too use the E-Portal?

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E-Portal access

To use our two E-Portal applications with one user account, you have two options to register.
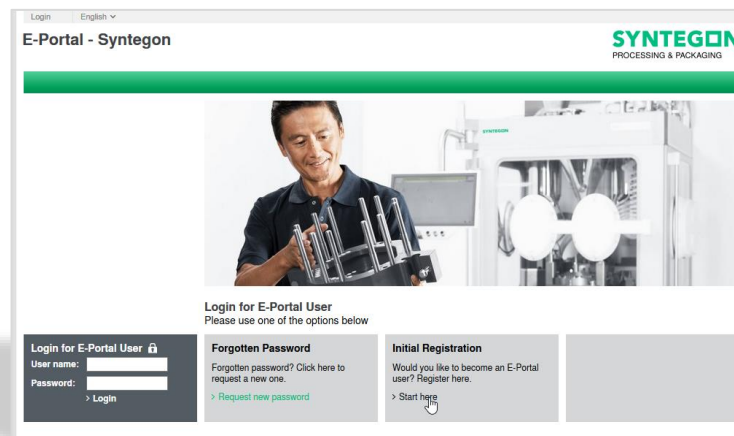
Option 1:

E-Portal registration form

Register via the registration form on the E-Portal starter page. You can access the registration form by clicking on the link "Initial Registration" (Classic) or "Registration" (Mobile). In order to register as an E-Portal user, we require your Syntegon customer number as well as information about your Syntegon packaging machines (manufacturer, machine type and serial number).
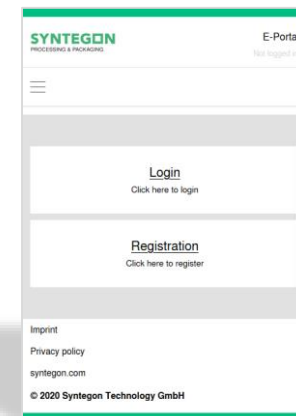
Option 2:

Contact your customer advocate

Reach out to your Syntegon contact and ask for E-Portal access.

Link: https://eportal.syntegon.com/

Link: https://eportal.syntegon.com/m

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□ WWW.SYNTEGON.COM

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