

## PRESS RELEASE

**Syntegon opens new OSD Customer Center in Fellbach**

- State-of-the-art customer center for the pharmaceutical and nutraceutical industries
- Customer focus, innovation, and growth under one roof
- Close collaboration between customer center and production for even faster time-to-market of new drugs and nutraceuticals

Stuttgart (Germany), September 1, 2026. Syntegon, a strategic lifecycle partner to the pharmaceutical, biotech, and food industries, has opened its new OSD Customer Center in Fellbach following the move from Waiblingen. Cleanrooms, a powder laboratory, and state-of-the-art equipment create ideal conditions for pharmaceutical and nutraceutical trials involving solid oral dosage forms (OSD) such as capsules and tablets. From lab to production, customers benefit from extensive knowledge transfer, helping accelerate the time-to-market of new pharmaceuticals and dietary supplements.

**Customer and employee focus as a driving force**

"With a double-digit million investment in Fellbach, we are sending a strong signal in support of our growth strategy and creating an environment that aims to always be one step ahead," says Thomas Hartkämper, Executive Vice President Pharma Solid at Syntegon. "The OSD Customer Center supports our customers and employees in taking formulation and manufacturing processes to a new level."

Spanning 7,900 square meters, the customer center and production facilities have moved even closer together. "Short distances, digital processes, and a future-proof infrastructure create the framework for genuine collaboration on an equal footing," says site manager Markus Reitz. Within the first few months after the move from Waiblingen, delivery reliability has already increased by 10 percent thanks to improved cross-departmental collaboration, agile work methods, and greater efficiency.

**From development to production**

The OSD Customer Center offers pharmaceutical and nutraceutical developers and manufacturers an ideal location to test future formulations or existing products on production equipment. Capsule fillers and sealers as well as tablet presses are available for this purpose in Fellbach. "As a true lifecycle partner, we support our customers from the initial idea through to series production," says Reitz.

The successful OSD Academy will also be held in Fellbach, in addition to Schopfheim. While the event in Schopfheim on October 20-22 will focus on coating, the first session in Fellbach is scheduled for next year.

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## Images



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Thomas Hartkämper, Executive Vice President Pharma Solid at Syntegon



Markus Reitz, site manager at Syntegon in Fellbach



Cleanrooms, a powder laboratory, and state-of-the-art equipment create ideal conditions for trials with capsules and tablets.

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## About Syntegon

Syntegon is a leading global technology company and strategic life cycle partner to the pharmaceutical, biotech, and food industries. With a strategic focus on the growing pharmaceutical and biotech sectors, the company plays a vital role in global healthcare, providing in-depth process expertise and mission-critical technologies for the safe, efficient, and compliant production of essential medicines. In the food sector, Syntegon is recognized for high-speed, high-precision packaging solutions, drawing on unique engineering excellence to help manufacturers improve performance and product quality. Its global service business supports more than 70,000 installed systems with a comprehensive lifecycle offering, ensuring uptime, efficiency, and long-term value.

In fiscal year 2025, Syntegon generated 1.75 billion euros in sales. Headquartered in Stuttgart, Germany, the company employs 7,300 people at 49 locations in more than 20 countries. With over 160 years of industry expertise, Syntegon delivers solutions that make a real difference, helping people live better, stay healthier, and trust the products they rely on every day.

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