

E-Portal.

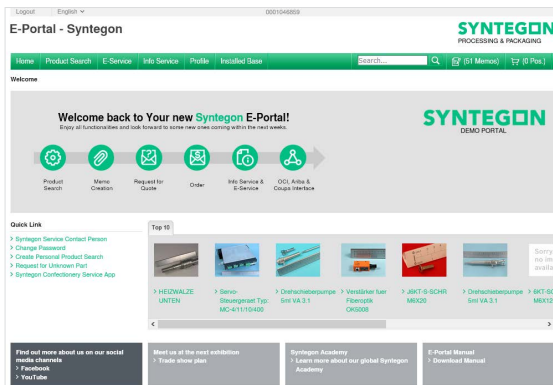
SPARE PARTS ARE JUST A CLICK AWAY.

E-Portal: Online information and ordering

The E-Portal is the online information and ordering platform from Syntegon Technology. The portal contains customer as well as machine specific spare parts data, allowing transparent flow of information and thus simplifying the request and order processes and increasing the efficiency of your spare parts logistics.

If required, all members of staff involved in ordering spare parts can be provided with a login to access the portal. Detailed spare parts information with price and availability as well as direct ordering facilities are available around the clock and in all commonly spoken languages.

You can access the E-Portal via the After-Sales Services section of our website www.syntegon.com or directly via www.syntegon.com/ePortal. Here you can use the login screen to log in.



Homepage: Detailed product search and information.

Your benefits

- ❑ Online information and ordering around the clock
- ❑ Detailed spare parts information
- ❑ Customer specific technical document management
- ❑ Optimization of logistics and storage costs
- ❑ Stationary and mobile applications

Additional functions

Using the **Open Catalog Interface (OCI)** product information may be transferred to your internal purchasing catalog or ERP system. This allows you to submit offer and order requests via your company's own internal system while being able to use the E-Portal information. The E-Portal also offers interfaces with Coupa and Ariba.

In the **Corporate Portal** several location-specific E-Portals may be combined. This combination may be for the benefit of a corporation, a purchasing organization, etc. It enables an E-Portal user to manage offer and order processes for several locations while having access to relevant information on all spare parts.



Order and Planning Tool.

Search and inform

Searching for spare parts is fast and easy. Up-to-date information on prices, availability and products is available at any time.

Plan and order

Spare parts may be marked on a memo for orders or maintenance projects. Your order is processed via a basket. If required, baskets may also be transferred to your internal purchasing catalog system.

Request and track

You also have the option to request a written quotation for the items in your shopping basket. Orders as well as any quotes can be found by selecting the E-Service tab. All orders and quotes within the last 24 months can be viewed sorted down to individual item level.

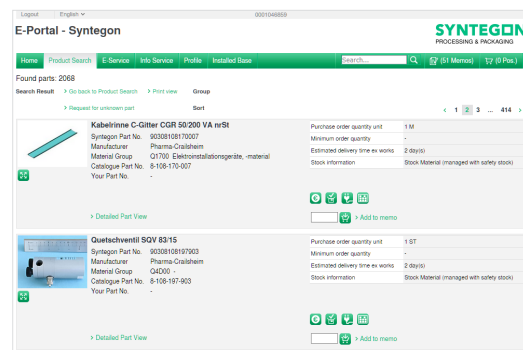
Download up-to-date information

Under the Info Service tab you can find customer and machine specific information, e.g. on available upgrade kits or parts superseding discontinued components.

Mobile E-Portal

This new app allows for access to all E-Portal functionalities with your mobile devices, so you can create requests and orders directly from the machine. As an alternative, you can compile memos and forward them to other users or departments for further processing.

By activating the NFC tag on your device, machines are recognized automatically. The corresponding machine specific documentation is available on site and in real time.



Up-to-date information on price, availability and delivery time can be accessed online at any time. Detailed product information and the option to track offers and orders ensure transparency. Alm Vita also appreciates these benefits*.

Be one step ahead.

The E-Portal in use at Alm Vita*

Alm Vita specializes in herbal vitamin supplements. They follow the highest quality standards for processing of selected herbs. The seasonal periods of peak production mean that stringent planning for Alm Vita is essential. "The E-Portal from Syntegon Technology gives us optimal support" reports the Production Manager. "It supplies us with all important spare parts information on prices, availability and delivery time. This enables us to plan and carry out very precisely the revision and maintenance for our packaging machinery." Critical parts can be identified by a mouse click and ordered to stock in preparation for an emergency. Alm Vita has seen a remarkable improvement in spare parts logistics.

For the purchasing department the online platform eliminates the time-consuming search through numerous spare parts catalogs. Thanks to technical data and photographs, the required parts can be found fast and easily. The process for requesting quotes and orders has been

simplified. If the production workers notice an irregularity with a machine outside normal working hours, they can mark parts on a memo in the E-Portal and the purchasing department will order them from Syntegon the very next day.

Around the clock, the E-Portal provides Alm Vita with customized spare parts information. The transparent flow of information allows for rapid decision-making. This has enabled Alm Vita to streamline and improve their logistics process considerably. Presently, Alm Vita plans to connect the E-Portal with its internal ERP system. "This step appears to be the logical consequence of the strength of our past experience. We see a further increase in the efficiency of our spare parts logistics and procurement" explains the Purchasing Manager of the innovative manufacturer of vitamin supplements.

* company name changed

You will find your local partner at:

WWW.SYNTEGON.COM/SERVICES

PA-PCS/MKT, PA-FCS/PRM, 03.2020, subject to alterations